



Adult Protective Services

# ADULT PROTECTIVE SERVICES

## 2024 At a Glance

45,946

In state fiscal year 2024, local departments of social services received 45,946 reports of adult abuse, self-neglect, neglect and/or exploitation.

### INVESTIGATED

64%

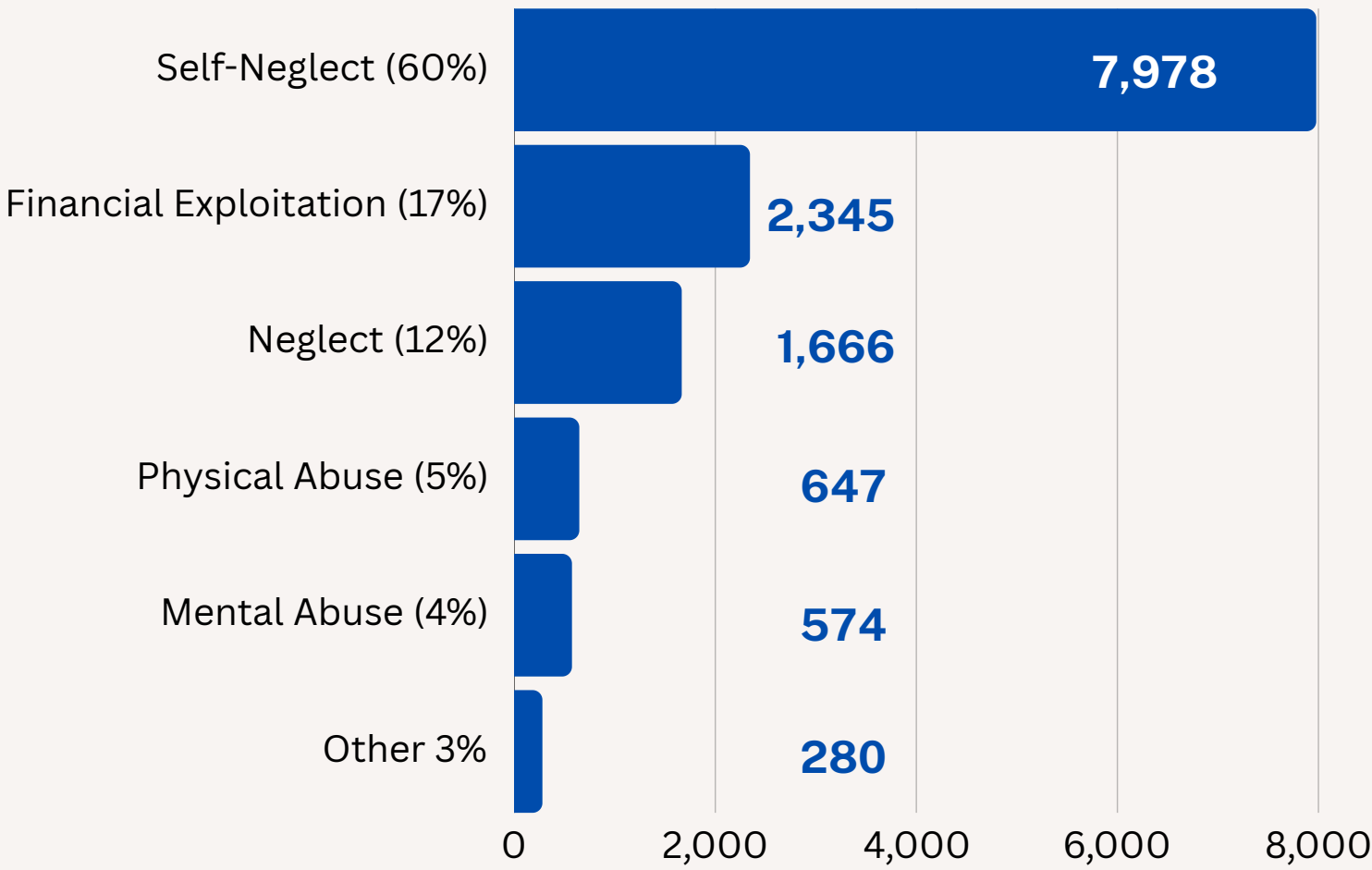
29,443 reports were investigated by local DSS

### SUBSTANTIATED

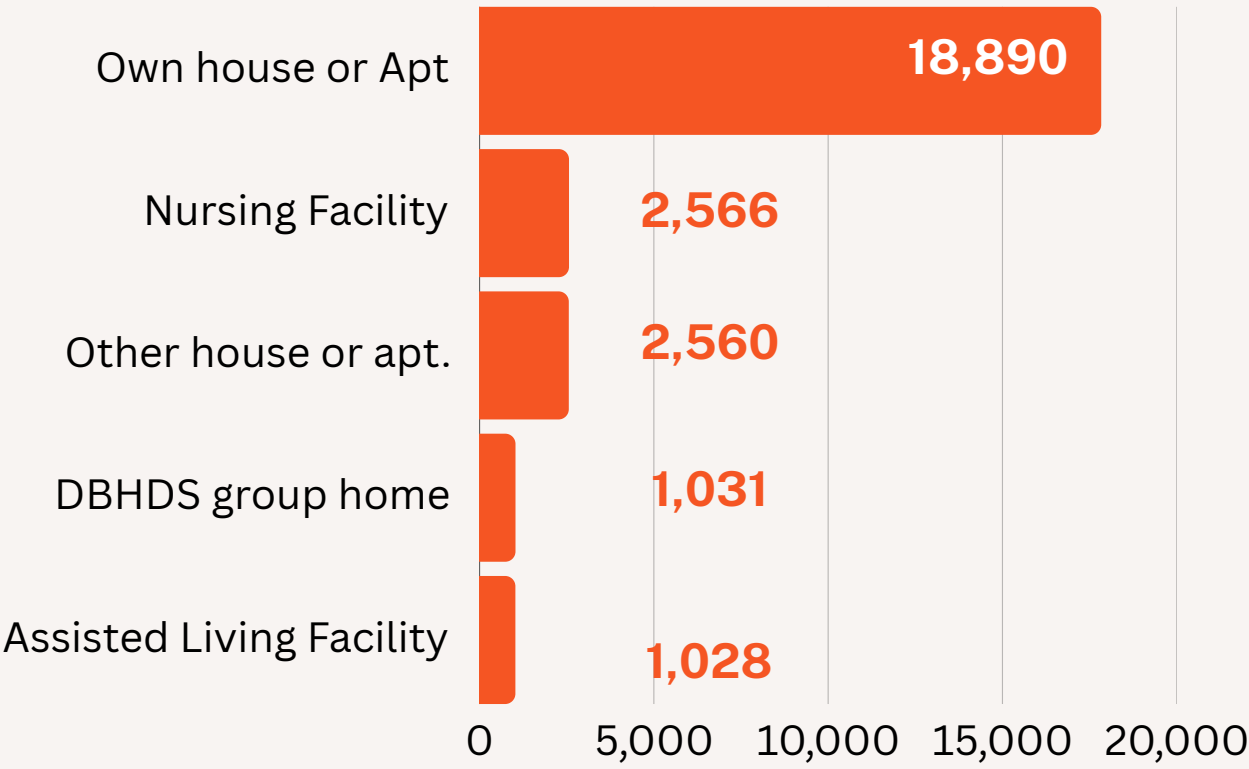
44%

12,816 reports were substantiated by local DSS

### TYPES OF ABUSE IN SUBSTANTIATED REPORTS



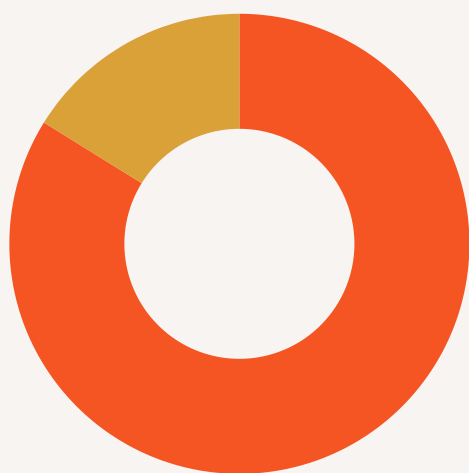
### LOCATION OF INCIDENT



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### DEMOGRAPHICS OF APS REPORT SUBJECTS



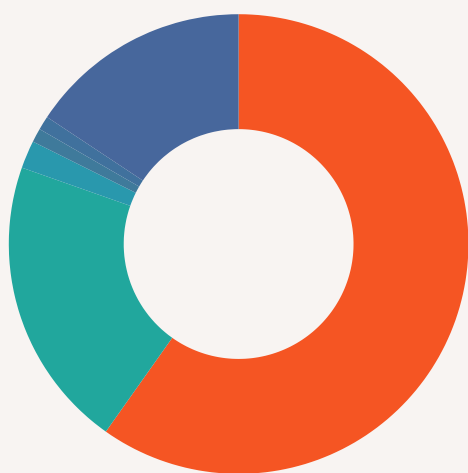
83% **60 YRS+**  
16% **18-59**

1% other/unknown



59% **FEMALE**  
41% **MALE**

2% other/unknown



61% **WHITE**  
21% **BLACK**  
2% **ASIAN**  
<1% **AMERICAN INDIAN OR ALASKA NATIVE**  
<1% **NATIVE HAWAIIAN OR PACIFIC ISLANDER**  
16% **OTHER/UNKNOWN**

### APS

Focuses on adults age 60+ and incapacitated adults ages 18 to 59 who have been or are at risk of abuse, neglect or exploitation.



<https://dars.virginia.gov/aps>



There are three ways to report suspected abuse, neglect or exploitation of adults:

- Contact your local department of social services
- Call the 24-hour, toll-free hotline: **(888) 832-3858**
- Fill out an online report: [dars.virginia.gov/aps/apsreport.htm](https://dars.virginia.gov/aps/apsreport.htm)